FERNO URGENT VOLUNTARY CORRECTION OF MODEL 35X PROFIexX® AMBULANCE STRETCHERS with Serial Numbers between 06-002156 and 07-054091 ONLY

3 September 2008

Dear Ferno Customer:

Ferno has identified a very small number of Model 35X PROFlexX® cots with serial numbers between 06-002156 and 07-054091 that could develop fatigue in the area near the cot leg collars. (Stretchers manufactured after Serial Number 07-054091 and current production models are not affected by this correction.) It is unlikely that most stretchers will experience any problems; yet, given its desire to produce only the finest quality equipment, Ferno would like to ensure this issue does not affect its customers.

Ferno is seeking to minimize any inconvenience to its customers. To this end, Ferno recommends any identified stretcher be immediately inspected according to the 35X PROFlexX® Leg Inspections instruction sheet PDF you can download at this link. Please contact Ferno Technical Support at 1-866-987-3776 immediately to confirm your inspection is complete and to make arrangements to receive a courtesy leg replacement kit.

Ferno thanks you for your continued support of its products. This notification is intended to ensure that you receive the utmost performance from your Ferno product. If you have any questions or concerns regarding this device correction, please contact Ferno Technical Support at 1-866-987-3776 or Quality.Products@ferno.com.

Sincerely, Dorothy Deaton Regulatory Affairs

Downloads: 35X PROFlexX® Leg Inspections Instruction Sheet & Serial Number List